

May 12, 2009

To whom it May Concern:

I am writing this letter to you today to express my disappointment and concern regarding the recent announcement of eliminating the Southwest Michigan Long Term Care Connections Agency. The services currently offered to families by this organization cannot be replaced.

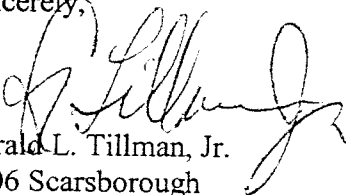
I am speaking from personal experience. My family was referred to this agency recently for assistance for my Father, Gerald L. Tillman, Sr. of Coldwater Michigan. The prompt and caring response we received from Ms. Tracy Russell of this organization was something beyond my imagination. We were faced with a very serious situation of no one to care for my Dad and the fact that all his children live out of state. With the assistance of Ms. Russell and her agency we were able to obtain contact information and services to help care for my Father.

We have secured home health care, Medicare/Medicaid assistance, food stamps, medical equipment and supplies just to name a few. Without her guidance and knowledge, we would not have been able to secure these necessary items to allow my Dad to stay in his home in Coldwater.

Please reconsider your decision to eliminate this most important agency. Long-term care Michigan residents will suffer tremendously by your decision.

Feel free to contact me with any questions or comments.

Sincerely,


Gerald L. Tillman, Jr.
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